## 51st SAI Conference

## Sociological Imagination: Creating Hopeful Futures



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# Digital twins and their potential use in democratising urban futures

An ADAPT - DCC collaboration

**Author Details** 

Dr. Mani Dhingra and Prof. (Dr.) Aphra Kerr

Department of Sociology

Maynooth University Social Sciences Institute

Corresponding Author's Email: <a href="mailto:mani.dhingra@mu.ie">mani.dhingra@adaptcentre.ie</a>











Comhairle Cathrach Bhaile Átha Cliath Dublin City Council



## OUTLINE

- > Public Participation in City Making
- > Theoretical Background
- > Current Practices in Ireland
- > Collaborative Framework Paradigm Shifts
- > Urban Digital Twins (UDTs): an emerging technology
- > UDTs for Participatory Design
- > Case Studies
- > UDTs for co-creation
- > Few Irish Examples
- > Concluding Remarks

## Public Participation in City Making

## Why it matters?

- ☐ Acquire information about the public's preferences and opinions
- ☐ Improve decisions by incorporating local knowledge
- ☐ Achieve fairness and justice
- ☐ Ensure the legitimacy of public decisions
- ☐ Instil a sense of empowerment amongst participating citizens
- ☐ Build confidence in decision-making and participatory processes
- ☐ Meaningful implementation of projects

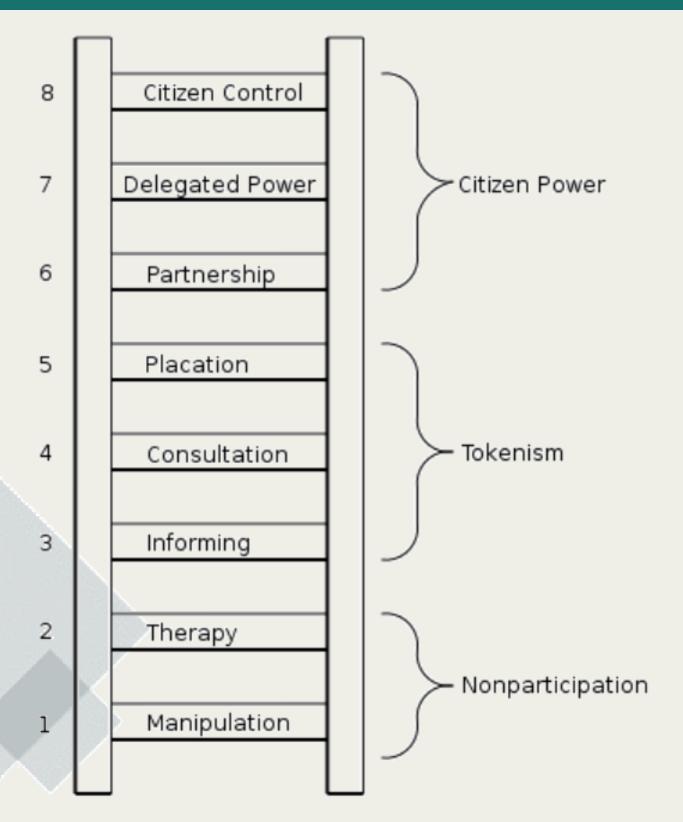
## **Dilemmas in Public Participation Design** (Bobbio, 2019)

Participation	VS.	Deliberation
Online	VS.	On-site
Open-door settings	VS.	Mini-publics
Decision-making	VS.	Consultation
Hot deliberation	VS.	Cold deliberation



Indicator 11.3.2: Proportion of cities with a direct participation structure of civil society in urban planning and management that operates regularly and democratically

## Theoretical Background

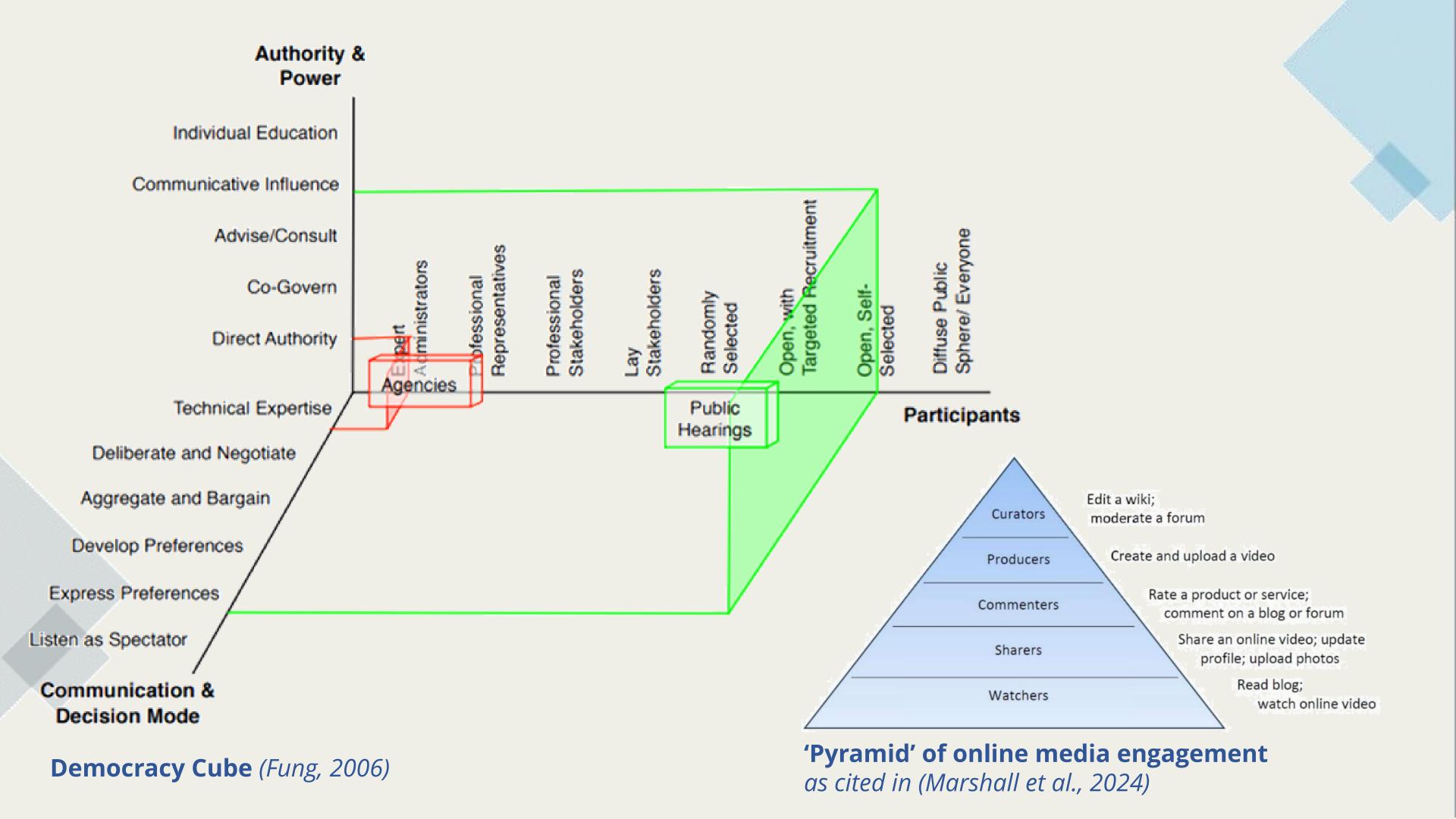


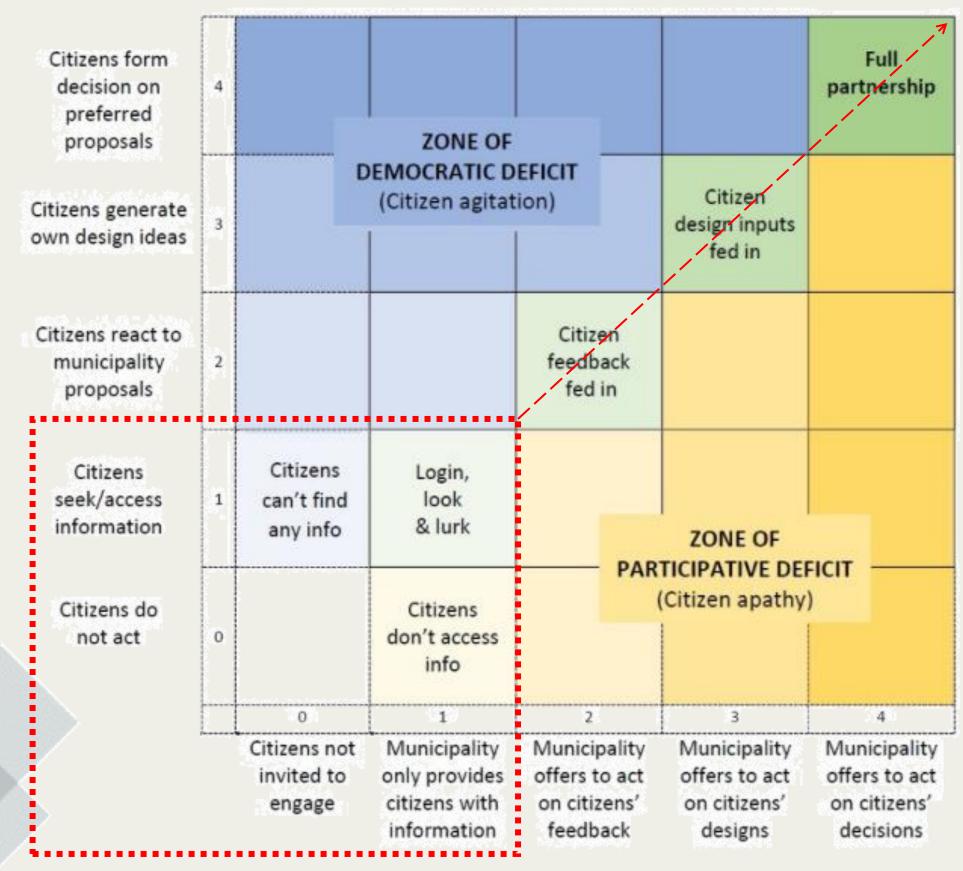
	INCREASING IMPACT ON T	NCREASING IMPACT ON THE DECISION				
	INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER	
PUBLIC PARTICIPATION GOAL	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.	To obtain public feedback on analysis, alternatives and/or decisions.	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	To place final decision making in the hands of the public.	
PROMISE TO THE PUBLIC	We will keep you informed.	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.	We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.	We will implement what you decide.	

Eight rungs on the ladder of citizen participation (Arnstein, 1969)

**IAP2 Spectrum of Public Participation** 

(International Association for Public Participation (IAP2), 2018)





Citizen influence >







**Experiencing Public Information Days in Dublin (2023)** 

#### **Design drawings**



#### Leaflets/ flyers etc



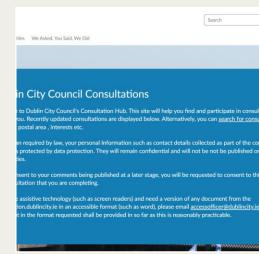
#### **Photomontages**



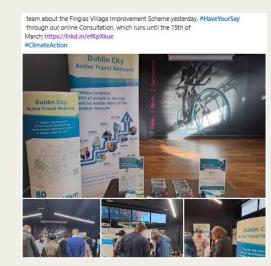
### **Short Video Clips**



### **Online Surveys**



#### **Social Media**



Current formats for information dissemination

## Collaborative Framework Paradigm Shifts

## Four Models of Planning and Policy Making

	low	ersity high	
	Technical Bureaucratic	Political Influence	
low	Convincing	Co-opting	
Interdependence of Interests	Social Movement	Collaborative	
high	Converting	Co-evolving	

Source: Innes, J. E., & Booher, D. E. (2000). Public Participation in Planning: New Strategies for the 21st Century.

Meta category 1: exchange knowledge-led (in green)

Meta category 2: citizen-led (in purple)

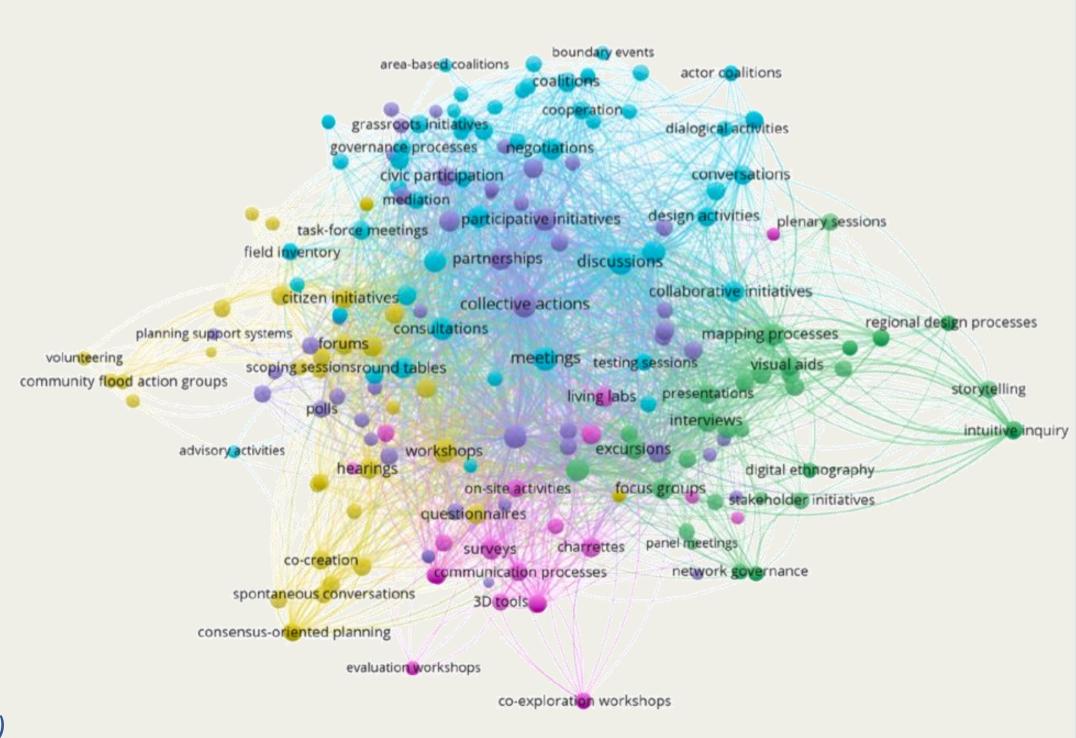
Meta category 3: collaborative-led (in blue)

Meta category 4: adaptive approaches (in yellow)

Meta category 5: comprehensive approaches (in fuchsia)

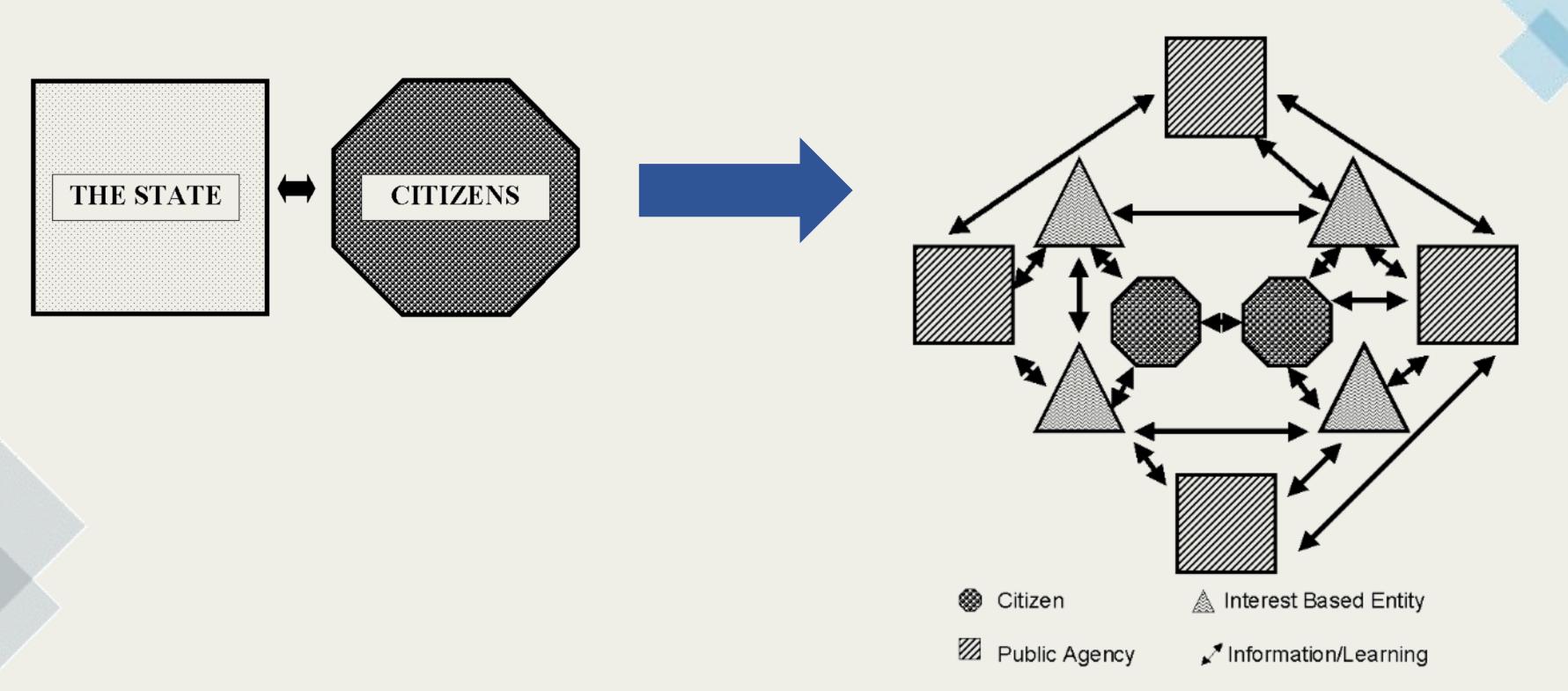
## **Evolution of participatory practices over time**

(Hossu et al., 2022)



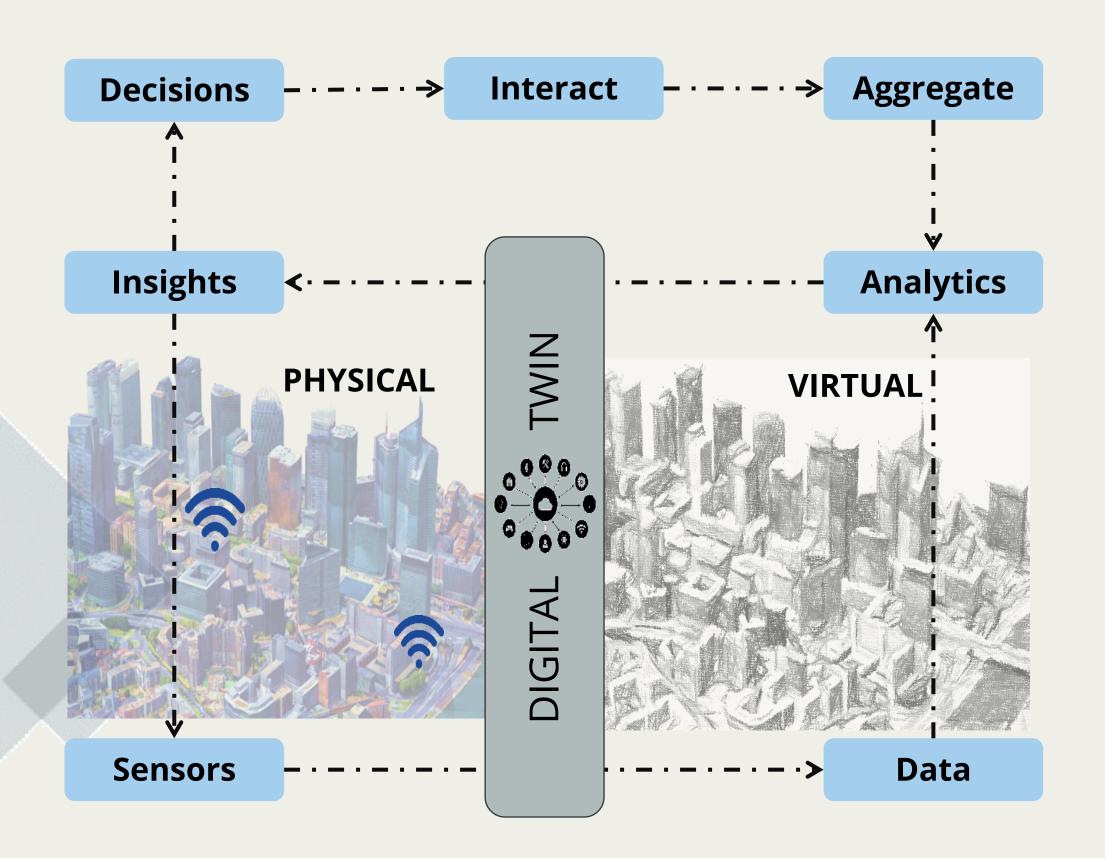
## **Traditional Paradigm for Citizen Participation**

## Collaborative Framework Paradigm for Citizen Participation



Source: Innes, J. E., & Booher, D. E. (2000). Public Participation in Planning: New Strategies for the 21st Century.

## Urban Digital Twins (UDTs): an emerging technology



"Digital Twins represent a living model with bi-directional exchange of information between physical reality and their virtual counterparts."

- × Not just 3D models
- Not just <u>digital representations</u> of physical spaces, systems and processes
- × Aren't just **static versions** of data
- x Doesn't require <u>manual update</u> of information
- × Aren't built for **single purposes**
- x Aren't <u>unidirectional flow</u> of information

## **UDTs for Participatory Design**

## Participatory Design is defined as:

process of investigating, understanding, reflecting upon, establishing, developing, and supporting mutual learning between multiple participants in collective 'reflection-in-action'. The participants typically undertake the two principle roles of users and designers where the designers strive to learn the realities of the users' situation while the users strive to articulate their desired aims and learn appropriate technological means to obtain them." (Robertson & Simonsen, 2012)



Six Phase Iterative Design Cycle (van der Velden & Mörtberg, 2014)

### Incorporation or adaptation of new

digital technologies (Fedeli et al., 2020)

#### **Traditional PP**

public consultations public hearings petitions

Dabinett, 2006 Albrechts, 2011

### Social learning

co-creation

### Knowledge production

co-exploring

co-design

#### Societal initiation

co-production

### Leadership

co-governance

Innovative, people-centred PP

civic fora visions

planning workshops

planning cells

charrettes

living labs

regional design

self-organized initiatives

hands-on initiatives

emphasis on

civil society

### Innovative, digital-based PP

ICT
social media platforms
crowdsourcing
participatory budgeting
participatory mapping

Rode et al., 2016 Chilvers and Pallett, 2018

Mäntysalo et al., 2015; Soma et al., 2017; Remøy et al., 2019; Mäntysalo et al., 2019; Blaz and Lingua, 2020

Deliberation

To enhance democratic legitimacy for sustainability transition (Wolfram, 2018)

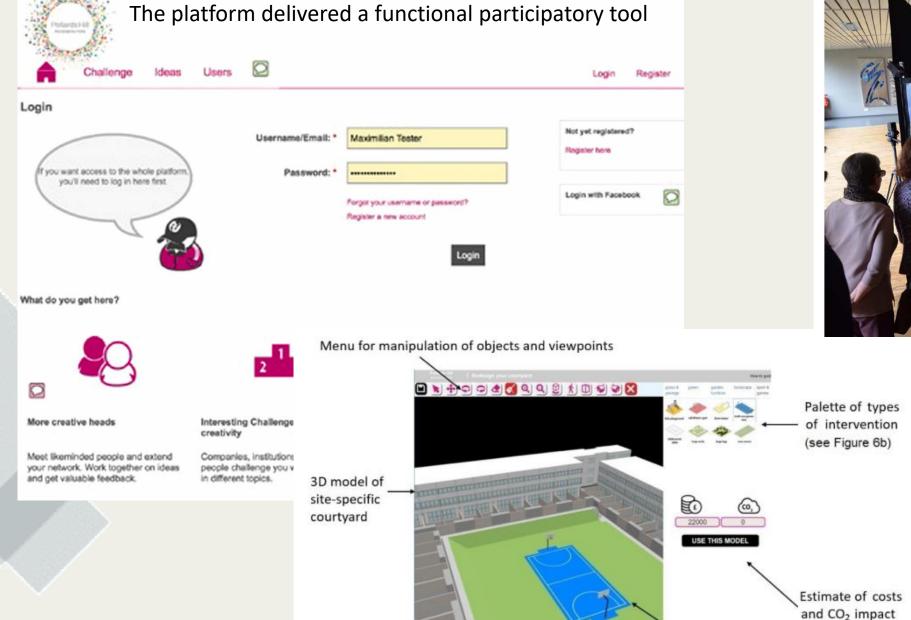
(Wolfram 2018, Akbari, 2020, Fedeli et al., 2020)

General participatory practices trends in strategic spatial planning (Hossu et al., 2022)

## Case Studies

### **Incubators of Public Spaces project**

<u>Incubators of Public Spaces | The Bartlett School of Planning - UCL - University College London</u>



### **Herrenberg Digital Twin**

The Herrenberg Digital Twin (youtube.com)





"Situations/circumstances can be presented in many perspectives."

"Better imagination of consequences/implications."

"Complex planning processes can become more concrete."

"Simple presentation, everyone can imagine the plans better."

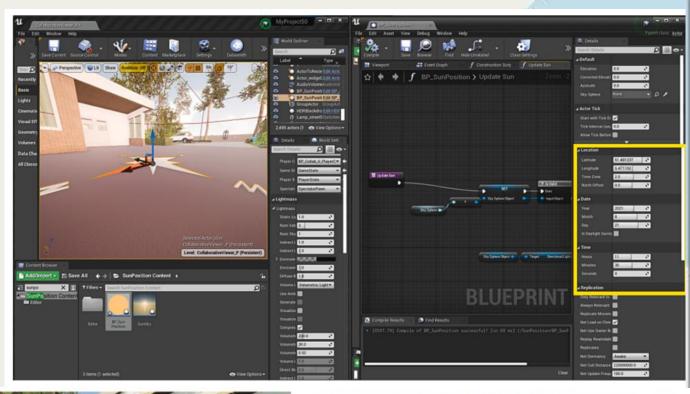
"One can better imagine the spatial impact."

Source: (Dembski et al., 2020)

Source: (Karadimitriou et al., 2022; Marshall et al., 2024)

## **Community Design Exercise in the Netherlands, the Blue Zone Malvalaan**

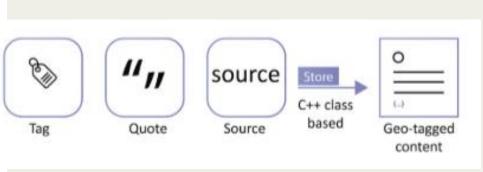


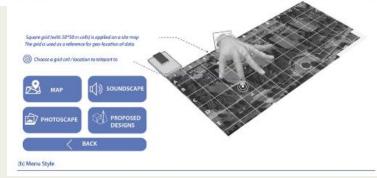








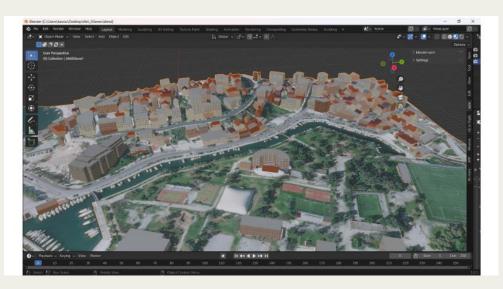




Mean Satisfaction Ratings ranging from 4.17 to 4.54 out of 5 for females, and from 4.46 to 4.54 out of 5 for males

Source: (Najafi et al., 2023)

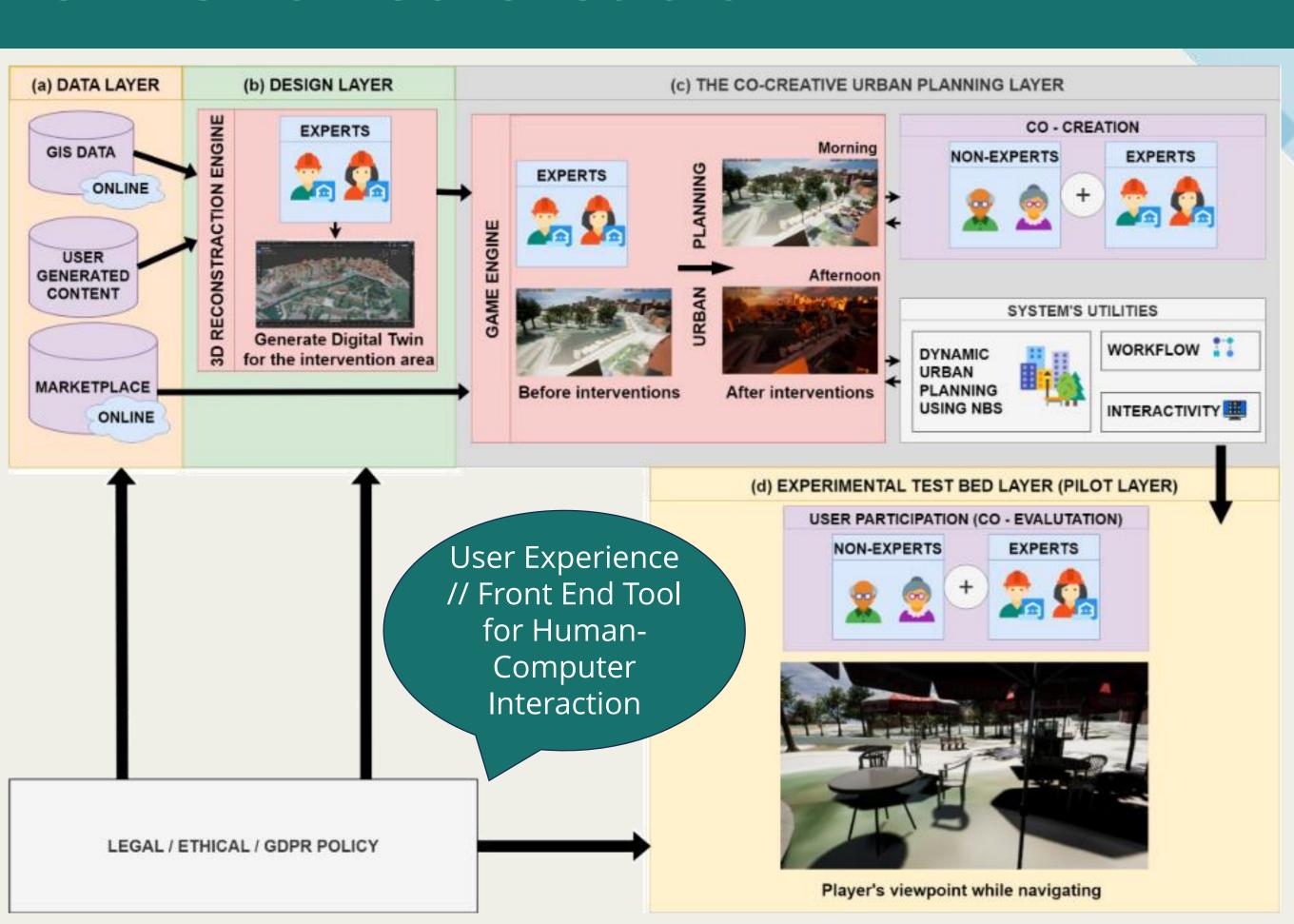
## **UDTs** for co-creation





Co-Creation Urban Planning Layer includes the game engine tools that will be used for the development of the urban planning solution, including co-creation capabilities.

Source: (Kavouras et al., 2023)

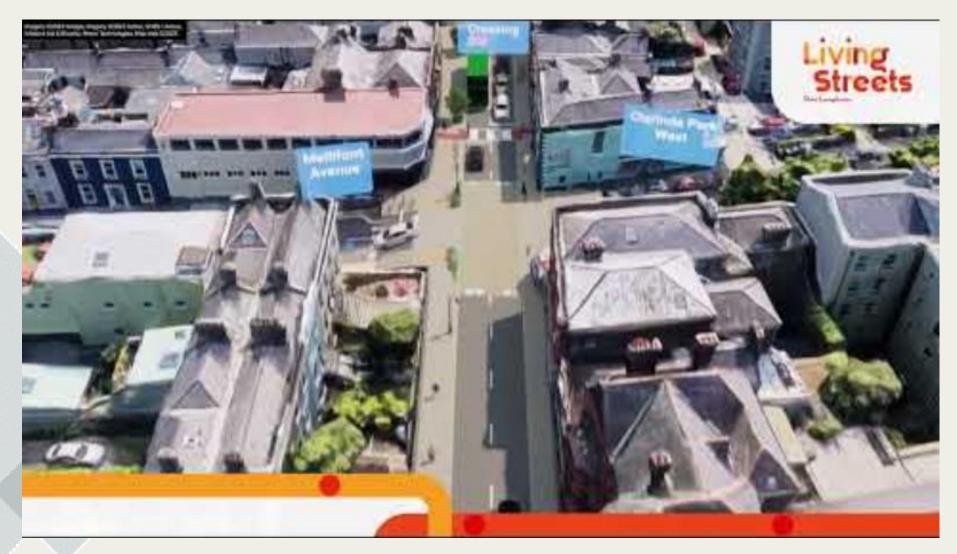


## Few Irish Examples

**Living Streets: Dún Laoghaire** 

Living Streets: Dún Laoghaire Part 8 Public Consultation

(14) dlr Living Streets Flythrough - YouTube



### **Dublin MetroLink Station at St Stephen's Green**

<u>Home page - MetroLinkWeb</u> <u>StStephensGreen on Vimeo</u>



## **Concluding Remarks**

☐ Traditional participatory methods and tools can lead to black-box decision-making and thus, need to embrace collaborative planning mechanisms. □ Digital Twin technology could be one of the solution for improving the process of public participation for urban scale projects. ☐ They are relatively easier to understand and have potential to be used for disseminating information to non-expert users. ☐ Furthermore, if intended for genuine participation, it can help to build trust and confidence in proposed urban interventions. □Our project is also looking at the social and ethical implications as well as the growing influence of technology. □Given how contentious and technocratic current city planning processes are, and how tokenistic public consultations can be, any tools that are better informed by robust datasets,

and easily understood 3D visualizations, and that can enable more dialogic engagement

between city planners, public representatives, and citizens are worth exploring.

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