

DISABILITY AWARENESS

ONLINE TRAINING AT NUI MAYNOOTH

Bernadette Mellon



OUR MISSION

To pilot the National Disability Authority Disability Awareness Online eLearning Course

COURSE STRUCTURE

1. Self-Study (8 modules)
2. Online Self-Assessment
3. No time limit to complete
4. Comprising audio, visual, text and images to illustrate concepts
5. Certificate of Achievement on completion

PARTICIPANT FEEDBACK “”

it was a good basic introduction to improve my awareness of all forms of disability including hidden, physical and intellectual



COURSE OUTLINE



- ~ What is disability?
- ~ Legislation
- ~ Reasonable Accommodation
- ~ Case Study
- ~ Barriers
- ~ The 4 Principles of Dealing with Disability
- ~ Working with Colleagues with a Disability
- ~ Follow Up

OUTCOMES

- ~ Increased confidence and awareness among NUI Maynooth Library staff in dealing with students and staff with disabilities
- ~ Increased awareness and familiarity with online training
- ~ Successful pilot for NUI Maynooth



FREE

The course can be accessed free of charge



THE 4 PRINCIPLES OF GOOD CUSTOMER SERVICE

1. Take your Time
2. Be Flexible
3. Don't Assume
4. Just Ask

DOWNLOAD



<http://elearning.nda.ie>

CONTACT



Bernadette.Mellon@nuim.ie