

The Facilities Team at Maynooth University Library

CONCEPT

- 2010 LibQual Survey highlighted opening hours
- Issue raised at Student Library Committee
- 2012 University approved appointment of a Facilities Team on a two-year pilot
 - This was primarily to facilitate longer opening hours
- 4 Research Postgraduate appointed
- Following pilot approval was given to continue

"The extended opening hours have given me greater flexibility as to how I plan my study. It has helped me to combine sport, part-time work and study more effectively."

Nicolas, H. Dip.
Professional Accounting

"The extra opening hours have been fundamental to my achievements this year."

Eóin, 3rd year Arts

OPERATION

- Each member of the team works approximately 10 hours per week
- Two members are rostered for late night shifts
- The Facilities Team supervise the Library
- Students must have their MyCard to gain access
- Self-service borrowing and returns operates
- Outside exam time, a glass wall is put in position to limit access to ground floor

"It was great having a paid job while studying and the experience looks good on my C.V."

Saoirse, Facilities Team member 2013/14

SCHEDULE

- 8.00-8.30 A.M. Supervise Library between 8 and 8.30a.m. when desk Services commence (one team member)
- 8.30-10.00 a.m. Carry out tasks related to maintenance of library building e.g. check and set up training rooms etc. (1 team member)
- 10.00-12 p.m. Supervise Library (ground floor only open) (1 team member)
- 10.00-2.00 a.m. During exam time shift is 4 hours and all floors are open
- Sunday 10.00-5.00p.m. Supervise library and all floors are open (2 team members)

IMPACT

- 26% increase in regular opening hours and a 46% increase during exam periods
- Positive response from students with approximately 146 students in between 10.00 p.m. and 2.00 a.m.
- 2014 LibQual Survey recorded satisfaction with opening hours
- New Team successfully integrated into existing library teams
- Positive response from university and funding secured to continue despite financial cutbacks in University
- Postgraduates recruited through Postgraduate Office; successful collaboration and opportunity for students to supplement income

ASSISTING WITH SET UP OF EXHIBITIONS/EVENTS

ASSISTING WITH ROUTINE MAINTENANCE

INCREASED OPENING HOURS

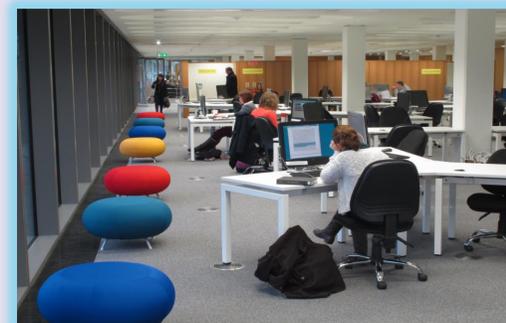
MYCARD ACCESS

GLASS WALL

SELF-SERVICE



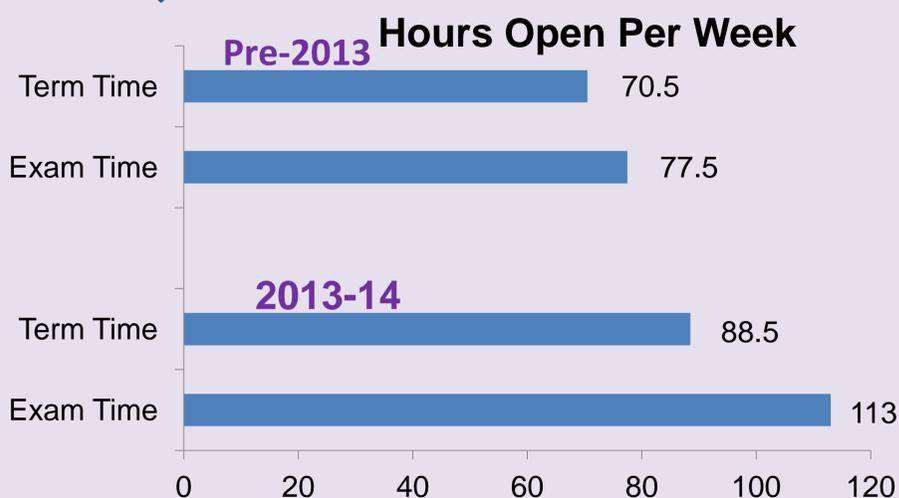
Facilities Team with coordinator Elaine Bean



Students studying on ground floor during extended opening hours



President Nolan opening Publications Festival Jan 2014, room setup by Facilities Team



Glass wall across admissions desk