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# Introductory Essay: Cognition and Cultures of Mapping

### Chris Perkins, Rob Kitchin and Martin Dodge

# <sup>19</sup><sub>20</sub> Introduction

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21 Maps are produced and used by people; they are the 22 product of the skills and abilities of individuals embedded 23 in particular cultures and inherently reflect those skills and 24 wider culture. It is now widely accepted that mapping is a 25 cognitive and embodied activity, a set of processes that 26 people engage with in order to make sense of, and con-27 nections with, the world 'out there'. For some, mapping is 28 an essential ability; an intrinsic cognitive function of being 29 human (Blaut 1991, excerpted as Chapter 4.4, and Blaut 30 et al. 2003). Regardless of whether mapping abilities are 31 nativist or nurtured, however, maps exist in all human 32 cultures, with maps reflecting everyday subjectivities. 33 Wright (1942, excerpted as Chapter 4.2) explored many 34 of the dimensions of this subjectivity, highlighting that: 'the 35 qualities of integrity, judgment, critical acumen, and the 36 like are as much required in the interpretation of maps as in 37 the preparation of them' (p. 543). Maps that emerge from 38 these subjective and social processes are deployed and 39 enrolled in a myriad of tasks, and therefore it is perhaps 40 unsurprising that the links between people and 41 cartographic practices have been understood in many 42 different ways.

This section of the book focuses upon people, culture
and mapping, and the diverse ways in which scholars have
explored the relationship between maps, mapping, individuals and their social contexts and cultural meaning. The
most obvious difference between the excerpts is between
those scholars who focus upon individuals and their cog-

nitive abilities to understand, produce and read maps, as against those who focus upon the cultural context within which maps are produced and used, and the wider meanings associated with mapping as a whole.

#### Cognitive approaches to mapping

Over the past four decades environmental psychologists and behavioural geographers have investigated the relations between individuals and their world, and the individual processing of spatial information about that world. Their focus has often been upon the development of individual mapping skills - the ability to understand, process and create maps - or upon experimental investigation of particular and carefully controlled subsets of map reading tasks (Blades et al. 2002; Downs and Stea 1973a; Lloyd 2000, excerpted as Chapter 4.9). Research informed by psychological methods has often sought to establish best practice, either in cartographic design, or in delivering optimal map skills teaching, or in establishing cognitive limits to perception (Montello 2002). Methods have tended towards controlled experiments, which simplify the complexity of real world cartographic practice, so as to build an incremental understanding of map use.

Cognitive approaches to mapping are grounded in a number of different traditions. On the one hand, there is a body of work centred around cognitive mapping. These scholars proceed on the basis that each individual possesses a 'cognitive map' of the world; that is a mental construct

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#### INTRODUCTORY ESSAY: COGNITION AND CULTURES OF MAPPING

that allows them to process and synthesise spatial information and guides spatial decision and choice making.
Initially popularised by Tolman's (1948) influential work
on the spatial behaviour of rats, the concept remains a
powerful influence on the field of spatial cognition (see
Kitchin and Freundschuh, 2000, for an overview). Downs
and Stea offer the following definition:

'cognitive mapping is a process composed of a series of psychological transformations by which an individual acquires, codes, stores, recalls and decodes information about the relative locations and attributes of phenomena in his everyday spatial environment'

(1973b: 8, excerpted as Chapter 4.3).

Even the most ardent proponents of the idea recognised that the existence of a cognitive map is almost impossible to prove, and treated the concept as a useful tool with which to understand how people dealt with everyday navigational and spatial demands. The notion is firmly grounded in a view of sense-making as being concerned with transmission of information, in a process of communication.

22 Nonetheless, the relationship between cognitive mapping and cartography has been pursued at two levels. The 23 first considers how maps can be used to improve a person's 24 25 understanding of a place and how such information is 26 integrated into a person's cognitive map (Butler et al. 1993; 27 Lloyd 1993). The usual approach here is to compare the spatial knowledge of one group of individuals who learnt 28 an area by traversing it with another group that learnt the 29 30 street layout purely from a map (with studies showing that 31 those who had access to the map had a more accurate and complete understanding). The second is to consider how 32 individuals mentally engage with, understand, learn and 33 memorise cartographic information, with the aim of deter-34 35 mining how map design might be improved in ways that make maps easier to comprehend and use. Lloyd (2000, 36 37 excerpted as Chapter 4.9), for example, explores how early 38 psychophysical experimentation, and, in particular, eye 39 movement studies, sought to make links between percep-40 tion of particular symbols or parts of maps, and cognitive activity. More nuanced experimentation emerged that was 41 grounded in a more conceptual approach to mapping, 42 brought together in an impressive overview volume by 43 MacEachren (1995), and the tradition continues to this 44 45 day, for example in recent fMRI research visualising links 46 between activity in different parts of the brain, and different 47 map reading or geovizualisation tasks (Lobben et al. 2009).

A second strand of work is grounded in ideas of mapping
as visual communication and comes from map design
scholarship, in particular the work of Arthur H. Robinson.
Montello (2002) suggests Robinson's *The Look of Maps*(1952, excerpted as Chapter 3.3) had a profound influence

on research into map design because of the conceptual framework of visual communication that it propounded, and which Robinson's students and colleagues successfully deployed during and after his lifetime. This functional approach to mapping was justified by its theoretical grounding in a particular view of cognition, which encouraged researchers to focus on cartographic practice as being defined by map reading (also see Morrison 1976, excerpted as Chapter 1.4; Board 1972, excerpted as Chapter 1.6).

Together these bodies of work have encouraged a number of continuing research foci. Montello (2002) suggests cognitive approaches to map design research probably peaked in the late 1970s and early 1980s, before the rise of GIS, and before epistemological challenges from social constructivist thought, that came to question the validity of communication as a device for understanding mapping. (See introductory essays for Sections 1 and 2.) A recent resurgence is evidenced by the establishment of a new International Cartographic Association (ICA) Working Group on Map Use and Users, and the publication of theme issues in key cartographic journals (Fabrikant and Lobben 2009; Van Elzakker et al. 2008). The notable diversity of new display variables offered by geovisualisation is gradually being investigated (Nivala et al. 2008; excerpted as Chapter 4.11), although Fabrikant and Lobben (2009) are rather pessimistic about progress to date. Empirical user testing of digital map interfaces reveals them to be just as poorly designed as were many paper cartographic products investigated in the first wave of cognitive research into map designs forty years earlier (perhaps unsurprisingly given the relative lack of collaboration between cartographic researchers and system designers).

An ongoing second strand of research focuses upon map skills and how they are deployed by different groups of people. Here, the focus is not upon how map designs work, but rather upon map reading skills of different social groups. So, for example, children of different ages have received particular attention (see Wiegand 2006 for a useful review of this field). Gendered map use has been investigated (Gilmartin and Patten 1984). Mapping skills of different groups of disabled people have been observed and tested (Matthews and Vujakovic 1995; Ungar *et al.* 1997). Mapping skills in different kinds of leisure pursuit have been investigated (see Crampton 1992 on expert and novice orienteers).

Much of James Blaut's career focused on bringing together work of this kind in order to amass evidence for what he termed 'natural mapping' (Blaut 1991, excerpted as Chapter 4.4). He was seeking to establish the universal and human nature of mapping skills as a cognitive process, but also as a cultural universal (disputed by Downs and Liben 1991). Much of this work has a

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practical or normative rational. By defining existing map
 skills, ways of teaching improved map skills can be
 devised.

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## <sup>6</sup><sub>7</sub> Cultural approaches to mapping

8 In contrast to cognitive approaches, anthropologists and cultural geographers have tended to focus more upon 9 everyday cultural practices, than upon individual experi-10 11 ence and cognition. They have emphasised the role of maps 12 as part of a shared identity and explored the cultural 13 processes through which mapping as a practice, or the 14 cartographic artefact as an object, has come to hold particular meanings. The map is treated not as a neutral 15 representation or functional communication device, but 16 17 rather as a part of culture, with an influence upon other 18 aspects of life (Perkins 2008). As such, attention has been 19 less on the atomistic and functional elements of the map, and more with the map as an object as a whole, and its 20 21 real world circulation and enrolling into different 22 cultural contexts.

It is only in the last thirty years that cultural approaches 23 to cartography have emerged as a key research field. The 24 25 differences from cognitive approaches are best understood 26 by referring to two papers that, from their titles at least, 27 might well be grounded in an awareness of cognition. 28 Reeves (1993, excerpted as Chapter 4.6) article, Reading 29 Maps, explores the practices of map reading in the early 30 modern European world, and the ways these changed over 31 time in different cultural contexts, with almost no consid-32 eration of the individual cognitive processes implicit in 33 those practices. Instead, she reads changes in the cultural practices of map reading, through carefully chosen exam-34 35 ples from fine art and literature, to reveal mutability, and 36 the important social roles played by cartographic repre-37 sentations. Her methodology depends upon historical and 38 literary scholarship, not controlled testing of human sub-39 jects. The interpretation that emerges is one where map 40 reading depends upon the cultural context, not upon 41 cognition. Women and men read mapping in particular ways, because of cultural roles and interplay of different 42 media, not because their brains dictated a particular way 43 44 of reading.

45 The second paper, by Orlove (1991, excerpted as Chapter 46 4.7), an anthropologist, also focuses upon Reading Maps, 47 and also reaches a strongly cultural conclusion, albeit deploying methodologies sourced from anthropology and 48 49 indigenous knowledges. Here, the focus is upon the cultural 50 politics of the reading process. Instead of an emphasis on the 51 signs and symbols on the map and an investigation of what 52 they signify, as if meaning is fixed in individual processing of information, Orlove focuses upon the social and cultural processes through which the map reading process comes to fix certain interpretations. Different social groups deploy mapping in ways that reinforce their own interpretations: instead of focusing upon the neutral fixed meaning in the mapping, the task of the researcher becomes one of unpacking the social processes around which meaning coalesces (often contested and political in the case of Lake Titicaca reeds; see also Chapter 5.1). There is a real world concern for exploring how maps are deployed, instead of a narrow focus upon the cognitive processes underpinning any reading (see Perkins and Gardiner 2003 for an examination of the limits of cognition). Orlove's paper was one of the first to adopt this kind of positioned and ethnographic approach. It reflects a growing academic concern with indigenous mapping practices (Peluso 1995, excerpted as Chapter 5.6; Sparke 1998, excerpted as Chapter 5.7; Wood 2010) and with mapping as a process (Rundstrom 1991).

This emphasis upon mapping practices echoes moves across the social sciences towards post-constructivist thought. Anthropological ways of approaching cartographic practices now involve immersion and participatory approaches, instead of distance and objectivity. And the object of study is increasingly mapping practice, instead of the fixed form of the map as a representational object. These trends can be seen in a number of practical initiatives and empirical studies (for example, Grasseni 2004 on the co-construction of ideas of landscape in Italian local mapping initiatives; Parker 2006 on the empowering potential of community mapping in Seattle; Perkins 2007 on the cultural context of community mapping initiatives in Britain). Crouch and Matless (1996, excerpted as Chapter 4.8) focus on the ambiguities of community-led local mapping initiatives using in a Deleuzian reading of the Common Ground Parish Map Project, with case studies of how mapping speaks for but also responds to contested notions of place. The changing relationships that emerge from the interplay of aesthetics, politics and situated mapping are all embedded in cultural contexts and embodied practice that must be interpreted to gain real understanding of their meaning.

These trends towards community-based and local mapping reflect more than just intellectual fashion. They also indicate a significant democratisation of mapping, dating from the last decade of the twentieth century, but with roots that can be traced back to pioneering work by William Bunge in the 1960s and subsequently, (Colour Plate Six, page xx) and artistic encounters with mapping even earlier (Bunge 1971; Peluso 1995; Wood 2010 on the rise of 'counter-mapping', participatory GIS and artistic mapping; Pinder 1996 for an analysis of the Situationist artistic encounter with mapping). The rise of

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community-oriented mapping reflects power perhaps shift ing away from the nation-state, towards other and everyday
 mappers (Goodchild 2007, excerpted as Chapter 4.10).

4 One of the most interesting recent trends in this context has seen the rise of Web-facilitated 'crowd 5 6 sourced' mapping. Instead of a centrally controlled and 7 institutional authored cartographic product, the Web offers an infrastructure through which many people can 8 collaborate in a shared, participatory endeavour 9 (Surowiecki 2004; Sui 2008). These changes focus attention 10 11 on the processes through which mapping emerges in 12 complex technologically mediated systems and, together with other locative technologies (Section 2), have been 13 designated 'neogeography' (Haklay et al. 2008). Goodchild 14 15 (2007, excerpted as Chapter 4.10) is one of the first to 16 delineate the likely impacts of these trends on mainstream cartography. His notion of volunteered geographic 17 18 information reflects the GI industry perception of the trend, in so far as it discusses the potential for using 19 20 peoples' data, rather than the potential for crowd sourcing to create new mapping opportunities for people that are 21 22 out of the control of 'old' institutions. Initiatives like 23 OpenStreetMap offer a new model for people to become involved in making and deploying maps, and are already 24 25 approaching the data quality of many state and commer-26 cially produced maps (Haklay 2010). (Colour Plate Five, 27 page xx.)

28 Research has also started to address how people relate to 29 maps and the mapping process in a cultural and emotional 30 sense. As a part of visual culture, maps have a uniquely 31 affectual role to play. They evoke emotions and carry 32 inherent connotations with them. People tend to believe 33 what they see on a map. The medium evokes an authority, making a link between places and things that happen in 34 35 those places (Wood Fels 2008 provides a discussion of 36 the ways in which mapping of nature evokes different 37 feelings about the natures being represented). But 38 mapping can also have different tones, evoking pleasure 39 (Wood 1987), arousal (Nold 2009), ambivalence 40 (Hawthorne et al. 2008) and humour (Caquard and Dormann 2008). The affect of mapping is an emerging 41 research focus (Aitken and Craine 2006, excerpted as 42 Chapter 3.10; Kwan 2007, excerpted as Chapter 5.9). 43 Harley (1987, excerpted as Chapter 4.5) describes one 44 45 map sheet within the frame of which various biographies 46 have been played out. The people making the map, the 47 histories of the place, and indeed personal biographies of the author are all charted and reflected in the collected 48 49 artefact (Perkins 2008 gives an exploration of the motiva-50 tions behind map collecting). Instead of a cognitive analysis 51 of mechanisms of map reading, this kind of research is 52 exploring the narrative potential of mapping (Pearce 2008).

#### Conclusions

Both the cognitive and cultural approaches to cartography provide rich insight into the relationship between people and maps. After a brief hiatus between the mid 1980s and mid 1990s, cognitive research into reading maps and geovisualisations has continued apace, providing insights into how people learn from maps and how maps might be designed to improve their legibility and comprehension. In addition, researchers from across the humanities and social sciences have created a detailed understanding of the role of culture in the production and reading of maps and their effects on the societies in which they are used. In the second decade of the twentieth century we can expect further refinement of ideas as rapid technological changes such as Mapping 2.0 (Crampton 2009) encourage an increasing focus upon the human processes of mapping, in all their cultural diversity, along with a progressive improvement in knowledge of how affective geovisualisations might work as crafted designs.

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#### INTRODUCTORY ESSAY: COGNITION AND CULTURES OF MAPPING

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